

Printed Pages – 4

Roll No.

322653(22)

B. E. (Sixth Semester) Examination, 2020-

APR - MAY 2022

(New Scheme)

(CSE Branch)

ENTERPRISE RESOURCE PLANNING

Time Allowed : Three hours

Maximum Marks : 80

Minimum Pass Marks : 28

Note : All questions are compulsory. Part (a) from each question is essential and carries 2 marks. Any two parts may be attempted out of (b), (c) and (d). Each part is of 7 marks.

Unit-I

1. (a) What are the resources in ERP? 2
- (b) Explain benefits of ERP. 7

[2]

- (c) What are the different technologies required for ERP?
Explain. 7
- (d) Explain B.P.R. and explain the role of IT in ERP. 7

Unit-II

2. (a) What are the hidden cost related to ERP. 2
- (b) What is the role of vendor and consultant? Explain their contracts. 7
- (c) Explain ERP implementation life cycle. 7
- (d) Write short notes on any two of the following : 7
- (i) Role of SDLC
 - (ii) Role of SSAD
 - (iii) Project management and monitoring

Unit-III

3. (a) What is ERP package? 2
- (b) Do you think after sale service in the primary focus of any organisation to the customer? Justify your answer consider an example. 7

322653(22)

[3]

- (c) What is the function of human resources module of ERP? 7
- (d) Explain the business modulus in ERP packages. 7

Unit-IV

4. (a) Write the names of top five ERP vendors in global market. 2
- (b) Explain how ERP is integrated with SCM and CRM. 7
- (c) Write short notes on : 7
- (i) Market place
 - (ii) Market dynamics
 - (iii) Changing ERP modules
- (d) Explain functional module of ERP software. 7

Unit-V

5. (a) Discuss the tools of ERP. 2
- (b) Write short notes on : 7
- (i) EIA
 - (ii) Future direction of ERP

322653(22)

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(iii) ERP and internet

(c) What are the critical success and failure factors of ERP? 7

(d) Write short notes on any two of the following : 7

(i) SAP AG

(ii) People soft

(iii) Baan

(iv) JD Edwards

(v) Oracle